

**GOVERNMENT OF INDIA
MINISTRY OF CORPORATE AFFAIRS**

**RAJYA SABHA
UNSTARRED QUESTION NO.1950
ANSWERED ON TUESDAY, THE 15th MARCH, 2016**

ACTION ON INVESTOR COMPLAINTS

QUESTION

1950. DR. T.N. SEEMA:

Will the Minister of CORPORATE AFFAIRS be pleased to state:

- (a) whether action is taken on all cases for which action was contemplated by Government for the disposal of investor complaints;
- (b) if so, the details thereof along with the manner in which investor grievances are resolved;
- (c) if not, reasons therefor;
- (d) whether the illegal activities of such fraudulent companies are not controlled due to delay in taking action and laws enacted by Government are not being adhered to properly;
- (e) if so, the details thereof indicating the number of companies against whom action have been initiated so far; and
- (f) the steps taken or proposed to be taken by the Government in this regard?

ANSWER

THE MINISTER OF CORPORATE AFFAIRS

(SHRI ARUN JAITLEY)

(a), (b) &(c): Yes, Sir. Investors' complaints received in the Ministry and its field offices are forwarded to the concerned companies for remedial action. In case the company fails to redress the grievance of the complainant and/or is found to be in violation of the provisions of the Companies Act, suitable action under the provisions of the Companies Act, 2013/1956 is initiated. Further, in the meetings of the 'Investors Complaints Resolution Forum' held in offices of Registrar of companies from time to time, complainants and representatives of companies meet and discuss to resolve investor grievances.

(d), (e) & (f): On receiving information about alleged illegal activities of Companies, inspections, investigations and where necessary prosecutions are carried out. Prosecution related to investors' complaints has been launched against 73 companies in 2012-13, 66 companies in 2013-14 and 102 companies in 2014-15.
