

**GOVERNMENT OF INDIA
MINISTRY OF CORPORATE AFFAIRS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1463
ANSWERED ON TUESDAY, THE 29TH NOVEMBER, 2016**

**USE OF SOCIAL MEDIA FOR REDRESSAL OF GRIEVANCES UNDER
CORPORATE AFFAIRS MINISTRY**

QUESTION

1463. DR. V. MAITREYAN:

Will the Minister of CORPORATE AFFAIRS be pleased to state:

- (a) whether Government has any plans to rope in advantage of the effective use of social media networking to redress any grievances in Corporate Affairs;
- (b) if so, details thereof and important Twitter handles in this use;
- (c) whether there are large number of vacant posts to be filled in offices of Corporate Affairs including the Registrar of Companies (RoC) in the country;
- (d) if so, the latest vacancy position; and
- (e) the effective steps taken by Government to expedite the filling up of vacant posts in meeting of Corporate Affairs and RoCs in the country?

ANSWER

THE MINISTER OF STATE
IN THE MINISTRY OF CORPORATE AFFAIRS

(SHRI ARJUN RAM MEGHWAL)

(a) & (b) The MCA21 system is being used for effective monitoring and redressal of grievances along with CPGRAMS portal, and social media can be tapped for creating public awareness.

(c) to (e) The Group 'A' and Group 'B' (Gazetted) vacant posts are filled as per laid down procedure as and when the vacancies arise. A decision has been taken not to fill up non-technical Group 'B' and Group 'C' vacancies.
